



MODULE I:
WORKER CONNECT OVERVIEW

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Worker Connect is a data integration system that provides access to a view-only case file for case managers



Data

Uses innovative technology to pull data directly from up to 5 City Agencies, real or near-to-real time.



Data Sharing

Data sharing in accordance with all applicable laws and regulations.



Privacy

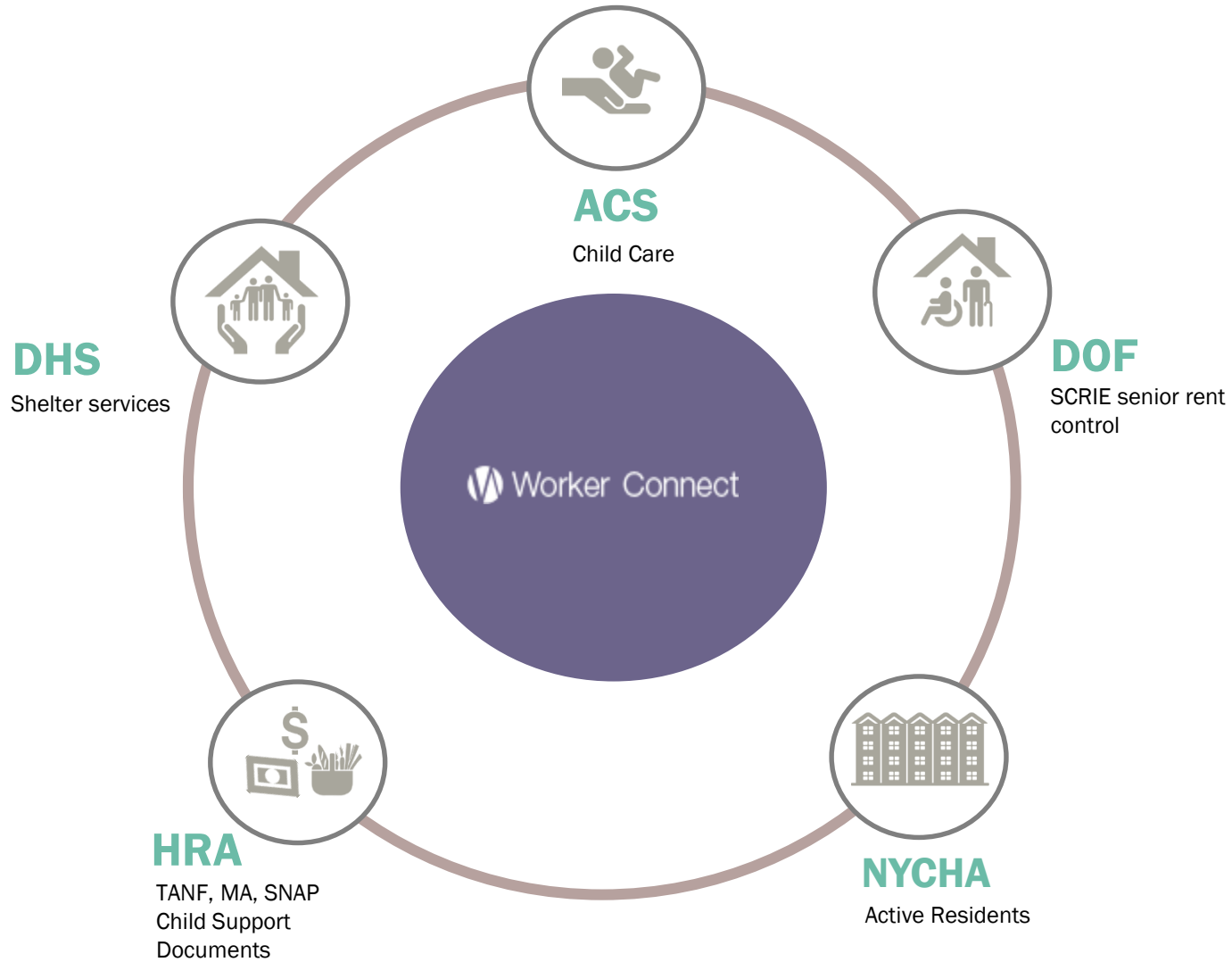
Users are provisioned according to their role. If you don't need it, you don't see it!

AGENCY/PROGRAM PARTICIPATION

Agencies/programs participate in Worker Connect in two ways:

- As Data Providers – share data with other Agencies through Worker Connect. Referred to as Data Sources.
- As Data Consumers – request access to staff to view data in Worker Connect. Referred to as User Groups

WORKER CONNECT DATA SOURCE SYSTEMS



COMMON USES



Locate children, parents, and family members

- Where does the family live?
- How can I contact relatives?
- Where does the non-custodial parent live?*
- Are there family members with whom we could seek placement?



Verify household composition

- Who resides in the household?
- Are there potentially at-risk children in the household?
- Does an inmate have a child at home?



Determine household income

- Is the family potentially eligible for benefits, prevention, and/or diversion services?



Verify enrollment in benefits/services

- What City services is the family/household currently receiving?
- What other services may they be eligible for?

USE CASE DEVELOPMENT

User Selection

- ❖ There is a standardized process for identifying user groups. This involves legal and policy review with staff from the various agencies.
- ❖ Users are provisioned and only have access to the data that is necessary for their work as defined in their use case

Permitted Use:

- ❖ A Permitted Use is the specific business use for which an Authorized User has been permitted to access Worker Connect.

What is a Use Case?

- ❖ Written in plain language, a use case describes permitted uses for which users can access a specific data set. The use case includes:
 - WHO needs the information?
 - WHAT information is needed?
 - HOW will the information be used?